

ABERDEEN CITY COUNCIL

COMMITTEE	Strategic Commissioning Committee
DATE	6 October 2021
EXEMPT	No
CONFIDENTIAL	No
REPORT TITLE	Council Delivery Plan 2020-21 Annual Review Report
REPORT NUMBER	CUS/21/223
DIRECTOR	Andy MacDonald
CHIEF OFFICER	Martin Murchie
REPORT AUTHOR	Charlene Flynn
TERMS OF REFERENCE	4.3

1. PURPOSE OF REPORT

- 1.1 To present Committee with the Council Delivery Plan 2020/21 Annual Report

2. RECOMMENDATION

- 2.1 That the Committee note the report and provide comments and observations on the information contained in the Report (Appendix A) and supporting Council Delivery Plan Measures (Appendix B)

3. BACKGROUND

- 3.1 On 3rd March 2020, Council noted the Council Delivery Plan 2020/21 (the Plan) which outlined the activities and actions that the Council set out to deliver in the course of 2020/21.
- 3.2 The attached Council Delivery Plan 2020/21 Annual Report (the Report) builds on the summary of progress which was captured in the Council Delivery Plan 2021/22, presented to Council on 10th March 2021.
- 3.3 The Council Delivery Plan is part of a strategic planning thread that flows from, and brings together:
- Aberdeen City's Local Outcome Improvement Plan
 - The Council's Policy Statement
 - National, Regional and City Strategies
 - Legislative and statutory delivery duties
- 3.4 Each of these strands established a range of commitments and requirements placed on the Authority and the Council Delivery Plan 2020/21 identified how the Council would meet these in the forthcoming twelve months.
- 3.5 The Report summarises the deliverables for 2020-21 under these headings, along with outlining outcomes derived from the Council's Commissioning Intentions, against which the Plan is a key element, and represents a statement on how the Council has delivered on its contribution to each.

3.6 The Report also contains reflection on processes.

- ‘How we have done business’ in the past twelve-month period incorporating: the Council’s transformation portfolio, improvement methodologies, and resource application.
- ‘How we have behaved as an organisation, supporting, and interacting respectfully with employees and understanding community needs and demands, introducing action on equality and climate change and:
- ‘How we scrutinise and report performance’ as defined by the Plan’s performance management framework

3.7 The COVID-19 pandemic, which escalated in scope and impact from the beginning of the 2020/21 Plan year, required an agile response in terms of service delivery throughout the Council’s Response and Recovery Phases to ensure that interventions, designed to ensure that existing and changing support needs within the community, were provided.

3.8 This resulted in significant changes to delivery models and the re-distribution of resources which enabled business as usual, and extended service response demand to be met, whilst minimising any detriment in service quality, although it is inevitable that some impact is reflected in the extent to which Commissioning Intentions and Service Standards, supporting the Council Delivery Plan expectations were met in full.

4. FINANCIAL IMPLICATIONS

There are no direct financial implications arising out of this report.

5. LEGAL IMPLICATIONS

There are no direct legal implications arising out of this report.

6. MANAGEMENT OF RISK

Category	Risk	Low (L) Medium (M) High (H)	Mitigation
Strategic Risk	None	L	Annual reporting against the Council Delivery Plan serves to mitigate against Strategic Risk through enhanced scrutiny and accountability for outcomes
Compliance	No significant related legal risks.	L	Publication of Council performance and delivery information in the public domain ensures that the Council is meeting its legal obligations in the context of Best value reporting.

Operational	No significant related employee risks.	L	Oversight by Elected Members of core employee health and safety data, (framed by the Performance Management Framework section of the CDP), supports the Council's obligations as an employer
Financial	No significant related financial risks.	L	Overview data on specific limited aspects of financial performance is provided within this report which supports oversight and Best Value principles.
Reputational	Lack of sufficient access to information for citizens	L	Placing of information in the public domain is contributed to by this report. Reporting of Council performance and service delivery serves to enhance the Council's reputation for transparency and accountability.
Environment / Climate	None	L	

7. OUTCOMES

<u>COUNCIL DELIVERY PLAN</u>	
	Impact of Report
Aberdeen City Council Policy Statement	The provision of information on Council Delivery Plan 2020/21 outputs and outcomes supports scrutiny of progress against delivery of the Aberdeen City Council Policy Statement.
Aberdeen City Local Outcome Improvement Plan	
Prosperous Economy Stretch Outcomes	The activities reflected within this report support scrutiny of Council delivery against each of the Prosperous Economy Stretch Outcomes
Prosperous People Stretch Outcomes	The activities reflected within this report support scrutiny, of Council delivery against each of the People Stretch Outcomes
Prosperous Place Stretch Outcomes	The activities reflected within this report support scrutiny of Council delivery against each of the Place Stretch Outcomes
Regional and City Strategies	The Report reflects outcomes closely aligned each of the regional and City strategies including: National Improvement Framework for Education Regional Economic Strategy, Local and Regional Transport Strategies and the Regional Skills

	Strategy, along with Local and Strategic Development Plans
UK and Scottish Legislative and Policy Programmes	The Report reflects outcomes aligned to the National Performance Framework which mirrors current legislative and policy priorities in government at UK and Scottish level

8. IMPACT ASSESSMENTS

Assessment	Outcome
Impact Assessment	The recommendations arising from this report do not require that an Integrated Impact Assessment be completed
Data Protection Impact Assessment	Not required

9. BACKGROUND PAPERS

Council Delivery Plan 2020/21 – COM/20/052
Council Delivery Plan 2019/20 Annual Review Report - CUS/20/193
Council Delivery Plan 2021/22 - COM/21/054

10. APPENDICES

Appendix A – Council Delivery Plan 2020/21 Annual Review Report
Appendix B – Council Delivery Plan 2020/21 Measures

11. REPORT AUTHOR CONTACT DETAILS

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